

4th Annual Asia-Pacific Leadership & People Development Summit 2008

Strengthening the Linkages between Leadership,
Culture and Performance

FEATURED SPEAKERS



Mary Lynch Group Executive, Human Resources
Santos Limited



Colin Pitt General Manager, Learning and Performance
St George Bank Limited



Amy Matthews National Leadership Development Manager
Commonwealth Bank of Australia



Benaifer Sabavala Manager, Organisational Development, People
and Culture
Department of Primary Industries, Victoria



Mariah Sheikh Hussein Assistant General Manager, Human
Resource Management
Malaysia Airlines



Dr Travis Kemp Managing Director
The Teleran Group



John Matthews Director and Master Executive Coach
Institute of Executive Coaching



Jo Schumann General Manager, Corporate Services
Department of Veterans' Affairs



Brian Bengier Managing Director
Guild Group



Damian O'Sullivan Chief Executive Officer
FinPa



Melanie Manton Director
Zenworkz



Dr Ian Metcalfe Director
Adaptive Learning



Andria Wyman-Clarke General Manager, Human Resources
Sigma Pharmaceuticals Limited



Ross Anderson Program Director, Mt Eliza Executive Education
Melbourne Business School



Vanessa Macbean Head, Strategy, Communication and People
Development
ABC Radio

GOLD SPONSOR



SUPPORTERS



18 & 19 February 2008
Novotel Melbourne on Collins

EXPLORE

- Innovative and Strategic Leadership Development Initiatives
- Integrating and Aligning Development Programs with Key Business Drivers
- Successful Strategies for Capability Development and Succession Management
- Facilitating Organisational Change and Cultural Transformation

PLUS WORKSHOPS!

A selection of **FOUR** Post-conference workshops on 20 February 2008

EARLY BIRD & GROUP DISCOUNTS AVAILABLE

Super Saver also Available if Registration and Payment Received by 26 October 2007

Phone: +61 2 9437 1311

Fax: +61 2 9437 1093



LIQUIDLEARNING

development opportunities for professionals

Day One 18 February 2008

8.30 - 8.50 **Registration and Morning Coffee**

8.50 - 9.00 **Welcome and Opening Remarks from the Chair**

9.00 - 10.00 **OPENING INTERACTIVE KEYNOTE**

Evolving Leaders - Innovation and Creativity in Leadership

The debate concerning "leadership development" is predominantly concerned with the differing strategies and approaches organisations adopt to successfully develop leaders. However, this distinctive, interactive and provocative session will question whether companies can actually "develop" leaders at all. Can people be taught to be leaders or does leadership naturally unfold in individuals when given the freedom to evolve? On a secondary note, this session will also discuss leader facilitated innovation, creativity and change; and what this may mean for organisations in the 21st century. Returning by popular demand, Ian will explore:

- "Leadership development" - What does this really mean?
- Acting as a leader versus being a leader - Is there a difference?
- What is an innovative leader and what can such creative leaders do for their organisations?

Dr Ian Metcalfe Director
Adaptive Learning

10.00 - 10.45 **CASE STUDY**

Leadership and Culture - Two Sides of the Same Coin?

Over the last four to five years Santos has been transforming its business from a domestic gas producer to an outward looking international explorer focused on growth. Consistent with this, Santos' people agenda has been completely overhauled to enable the organisation to meet its new vision. Santos has begun to tackle the complex issue of leadership and culture and determine where people and business agendas can align. Explore:

- The interrelationships between culture and leadership
- How to simultaneously build culture and develop leadership capability
- How to recognise where people and business agendas can align

Mary Lynch Group Executive, Human Resources
Santos Limited

10.45 - 11.00 **Questions and Discussion**

11.00 - 11.15 **Morning Tea**

11.15 - 12.00 **CASE STUDY**

People Development and Customer Service - Grass-Root Development and Success

St George Bank's innovative people development programs can be directly aligned with financial success and customer satisfaction. Success at such development initiatives demonstrates the key correlation between business strategy, employee engagement and profitability. At St George, a strong focus has also been placed on customer

service - a central part of the business that impacts financial success. This session will explore:

- The interrelationship between people development programs, customer service and business success
- People and leadership development from the work-place level

Colin Pitt General Manager, Learning and Performance
St George Bank Limited

12.00 - 12.15 **Questions and Discussion**

12.15 - 1.15 **Networking Lunch**

1.15 - 2.00 **KEYNOTE CASE STUDY**

People Development and Engagement - Not Only a Role for HR

In the 8 years of Brian Benger's position as MD of the Guild Group, the organisation has expanded its market capitalisation some fifteen fold, has acquired a number of new businesses, tripled its staff numbers, and has been recognised for its excellence in people management. In 2004 and 2006 the Guild Group won the Australian Human Resources Institute (AHR) Award for Excellence in People Management, and is also listed in the top 31 companies in the Towers Perrin ISR's High Performing Norm. Brian will share with us how this financial services group has undertaken this exciting journey over the years, exploring:

- The significance of CEO involvement in people development
- The advantages of management visibility and accessibility
- How to engage a staff who will passionately support the organisation's objectives

Brian Benger Managing Director
Guild Group

2.00 - 2.15 **Questions and Discussion**

2.15 - 3.00 **CASE STUDY**

The Role of Leaders in Business Transformation - Malaysia Airlines' Experience

Malaysia Airlines is recognised as one of the world's most prestigious airlines, a 5-Star airline as ranked by Skytrax, the aviation rating organisation. Over the past two years Malaysia Airlines has experienced a business transformation and simultaneously prepared leaders to deal with organisational change. Malaysia Airlines has adopted a "situational leadership" model which developed leaders to effectively manage the different phases of the business turnaround. This session will explore:

- The significant role of leaders in Malaysia Airlines' business turnaround
- The "situational leadership" model
- The various leadership development programs that were implemented during the organisational transformation

Mariah Sheikh Hussein Assistant General Manager, Human Resource Management
Malaysia Airlines

3.00 - 3.15 **Questions and Discussion**



HRDCENTRAL is an online superstore of the best training materials from Australia, the UK and USA. With more than 1000 items to choose from, including free resources you can download right now, we have everything you need!

PLUS WORKSHOPS!

A selection of **FOUR** Post-conference workshops on 20 February 2008

SUPER SAVER

Receive up to \$200 off registration if you register and pay by 26 October 2007

3.15 - 3.30 **Afternoon Tea**

3.30 - 4.15 **CASE STUDY**

A Multi-faceted Approach to Leadership Development - Implementing Development in the Workplace

The Commonwealth Bank hosts a range of leadership development programs nationally for all levels of the leadership team, one part of which are team leaders and workplace level management in call centres. These innovative initiatives take a self-development approach to leadership facilitation through enhancing communication skills, providing 360 degree feedback and exploring personal responsibility. Group coaching and mentoring are also utilised to cultivate monitored learning and ensure the program achieves targeted results. This session will explore:

- Why line manager leadership development is central to business profitability
- Why a self-development approach to leadership development is preferred
- The importance of coaching and mentoring in leadership development

Amy Matthews National Leadership Development Manager

Commonwealth Bank of Australia

4.15 - 4.30 **Questions and Discussion**

4.30 - 5.15 **CLOSING EXPERT COMMENTARY**

Leadership Development - The Portfolio Approach

Integrating all areas of business into strategic leadership development is increasingly becoming a popular organisational learning technique. This "portfolio approach" towards learning and development, in particular leadership facilitation, will enable development programs to become more critical to business. This session will explore how to adopt this approach to leadership development either internally or externally. Other areas which will be discussed include:

- The "Portfolio Approach" structure
- How leadership development programs fit into a greater strategic learning plan
- Strategies to encompass leadership, learning and development with other aspects of business and avoid organisational isolation

Ross Anderson Program Director, Mt Eliza Executive Education

Melbourne Business School

5.15 **Concluding Remarks from the Chair**

5.15 - 6.15 **Networking Drinks**

8.30 - 8.55 **Morning Coffee**

8.55 - 9.00 **Opening Remarks from the Chair**

9.00 - 10.00 **OPENING INTERACTIVE KEYNOTE**

Leadership Communication and Engagement - Where Are You Going and Who Will Go With You?

Although much emphasis is placed on analysing strategic direction, the quality of relationships that leaders build is also critical to business success. The kind of conversations leaders need to have to build trust, get people excited about where they're going and to coach performance, requires skills that can be learned and enhanced. This interactive session will explore:

- How can you get over the trust threshold to engage people to go with you on the journey?
- What does it take to challenge individuals, teams and entire companies to go where they haven't been before?
- How aware are you as a leader of how you see yourself, how others see you, and how you need to be seen to meet your business goals with and through your team?
- Who are the stakeholders you need to engage, and how does that influence your communication strategy

John Matthews Director and Master Executive Coach

Institute of Executive Coaching

10.00 - 10.45 **CASE STUDY**

Facilitating Cultural Change Through Building and Empowering Leaders at All Levels

The Department of Veterans' Affairs (DVA) is currently engaged in an innovative leadership development program targeted at determining an organisational capability framework to facilitate cultural change. Building the program from the bottom-up, the DVA is empowering leaders from customer service professionals and middle management through to executive levels. Such an overarching strategy is concentrated on successfully changing the organisation's culture through enhancing leadership capability. This presentation will discuss:

- How to effectively facilitate cultural change
- The bottom-up approach - How to empower leaders through alternative channels
- The vital relationship between cultural change and leadership development

Jo Schumann General Manager, Corporate Services

Department of Veterans' Affairs

10.45 - 11.00 **Questions and Discussion**

11.00 - 11.15 **Morning Tea**

11.15 - 12.00 **CASE STUDY**

Online Evaluation Technologies - Measuring Your Learning and Development Effectiveness

Today's organisations are faced with numerous competitive challenges requiring a flexible, adaptable

EARLY BIRD DISCOUNT

Receive \$100 off registration if you register and pay by 14 December 2007

SPONSOR TODAY!

Limited sponsorship and exhibition opportunities available. For your chance to brand yourself as a market leader, please call: +61 2 9437 1311 or email: sponsorship@liquidlearning.com.au

and resilient workforce. It is crucial for organisations to determine effectiveness and impact of people development programs. In this session, Damian and Melanie will share their experiences in implementing online evaluation technologies that measure program effectiveness and return on investment. Explore:

- How online evaluation technologies can measure development effectiveness
- How to determine whether your business has benefited from development programs and more specifically where to focus investment in the future

Damian O'Sullivan Chief Executive Officer
FinPa
Melanie Manton Director
Zenworkz

Andria Wyman-Clarke General Manager, Human Resources

Sigma Pharmaceuticals Limited

3.00 - 3.15 **Questions and Discussion**

3.15 - 3.30 **Afternoon Tea**

3.30 - 4.15 **CASE STUDY**

Creating Targeted Development Programs for Technical Staff

Effective staff management is the key to staff satisfaction, quality of performance and retention. Research suggests that people leave managers...not organisations. It is for this reason that managers need to be successfully developed to effectively communicate with and manage their teams. The Department of Primary Industries, Victoria (DPI) has identified the need and importance of supporting its scientists and specialist staff acquiring new responsibilities for staff management. In this session Benaifer will discuss:

- The Department's New Manager Orientation Model - What it entails and achieves
- How technical leaders can benefit from targeted development
- What strategies are implemented within the model to develop managerial capabilities
- How such a development program can affect organisational culture, values and goals

Benaifer Sabavala Manager, Organisational Development, People and Culture
Department of Primary Industries, Victoria

4.15 - 4.30 **Questions and Discussion**

4.30 - 5.15 **CASE STUDY**

Organisational Communication - Being Conscious of Your Vision

Central to leadership and people development is the ability to engage employees and ensure all staff can effectively identify with an organisational vision. An effective way such mutual understanding can arise is to recognise the potential for all employees to become leaders. Establishing accepted organisational values, codes of conduct and vision enable all parties to be aware of and acknowledge their role in the organisation. In this session Vanessa will discuss:

- Values-based leadership - How development should be aligned with organisational values and vision
- How to develop acceptable organisational codes of conduct for all employees
- How to be conscious of organisational values - What strategies should be implemented

Vanessa Macbean Head, Strategy, Communication and People Development
ABC Radio

5.15 - 5.30 **Questions and Discussion**

5.30 **Concluding Remarks from the Chair and Conference Close**

12.00 - 12.15 **Questions and Discussion**

12.15 - 1.15 **Networking Lunch**

1.15 - 2.00 **KEYNOTE EXPERT COMMENTARY**

Introspective Self-leadership as a Leadership Development Methodology

Leadership facilitation as a key HR strategy to develop future leaders is a critical issue for human resource, learning and organisation development professionals. In essence, leaders' ability to identify one's own influential leadership capabilities provides the basis for successful leadership development strategies. To best develop leaders, an introspective self-examination of leadership capabilities should be implemented as a formal leadership development methodology. This presentation will discuss:

- Introspective self leadership and how it is effective
- Self-examination as part of a leadership development methodology
- Psychological explanations behind the introspective self-examination approach

Dr Travis Kemp Managing Director
The Teleran Group
Adjunct Research Fellow
University of South Australia
Adjunct Lecturer, Coaching Psychology Unit
University of Sydney

2.00 - 2.15 **Questions and Discussion**

2.15 - 3.00 **CASE STUDY**

Building Internal Capability - Skills Shortages and the "Talent Pipeline"

Sigma Pharmaceuticals has recently explored unique people development strategies involving in-sourced recruitment and internal capability management and development. Sigma has recognised the need to create its own recruitment team to find the right employees for a cultural fit and for effective succession planning. Today's skills shortage has put pressure on corporations to find cost effective workforce planning strategies to enhance employee skills and therefore efficiently tackle the skills shortage and strengthen the talent pipeline. This case study will address:

- How to deal with internal talent shortages - What strategies are successful?
- Succession Planning - assessing employee capability and recognising leaders

Workshops 20 February 2008

9.00 - 12.30 WORKSHOP A

Tailoring Learning Interventions - The Development Centre

Implementing effective learning strategies is the key to both employee satisfaction and business success. Learning interventions should be "tailor-made" to fit either each organisation or department or even each learning group or individual. Development programmes often require training needs analysis and the pre-identification of high potential staff. This interactive workshop session will explore the use and effectiveness of structured development centres in implementing tailor-made development programmes. The workshop will also discuss:

- What is an Assessment/ Development Centre
- How to identify high potential staff
- Development and Succession Planning through the Centre
- How to provide effective feedback

Expert Facilitator: Ross Anderson Program Director, Mt Eliza Executive Education

Melbourne Business School

Ross Anderson is a registered psychologist, executive coach and an experienced designer, developer and facilitator of leadership development initiatives for a broad range of organisations. He has recently developed and facilitated on customised programs for Department of Finance and Administration, Defence Materiel Organisation, Fosters, National Australia Bank, Australia Post, Dimension Data, Telstra and many more.

9.00 - 12.30 WORKSHOP B

Identifying Leadership Potential and the Critical Elements for High Performance

Organisations have a critical need to identify and develop future leaders to sustain business performance. This challenging yet necessary task needs to be carried out effectively in order to develop the pipeline of capable leaders. This workshop will explore how to effectively identify and assess leadership capability from middle management through to executive management. This workshop session will explore:

- Options available to assess leadership capacity and individual development needs
- Why leadership assessment is central to business success
- Targeting goals in leadership development - Team or individual needs analysis

Expert Facilitator: Annabel Rees National General Manager, People Solutions

Slade Group

Annabel Rees is an experienced Psychologist, specialising in Organisation and Individual needs. She has national responsibility for all psychological assessment, career management and human resources consulting activities within People Solutions division of the Slade Group. She specialises in 'high performance' having worked with financial institutions, FMCG, transport, Federal, State and Local Government, telecommunications, manufacturing, building and construction, mining and transport companies.

12.30 - 1.30 NETWORKING LUNCH

1.30 - 5.00 WORKSHOP C

Attracting, Developing and Retaining Top Talent for Organisational Sustainability

Current and future skills shortages have put more power than ever in the hands of employees and job seekers. Today's leaders must be able to respond effectively to the requirements of a wide range of talented people, skilfully navigating through issues of work and life choices that may be affected by age, culture, gender, flexibility, and a host of other requirements. This workshop will explore a range of practical ways to respond to heightened labour market pressures, focusing on:

- How to recognise talented and capable people during recruitment
- How to reward, retain and promote talented people
- How well does your organisation lead and develop today's diverse talent?

Expert Facilitator: Duncan Smith Principal

ADC Associates

Founder and Principal of ADC Associates, Duncan Smith has been working with organisations, teams and individuals for over 30 years in the United States, Western Europe, Australia and the Asia-Pacific region. Duncan is particularly known for his ability to link behavioural change and development with core business issues: increasing productivity, responding to globalisation, attracting and retaining top talent, developing more effective leaders.

1.30 - 5.00 WORKSHOP D

Fostering a Coaching Culture - Building Leadership Coaching Capability

Research is increasingly showing that coaching makes a leader's job easier. Leaders who have strong coaching skills generally achieve better business results. According to the Institute of Personnel Development (2006), it appears that 9 out of 10 firms expect their managers to deliver coaching as part of their day-to-day work. This workshop will explore how organisations can develop an internal coaching culture by equipping leaders with the knowledge, skills and tools they need to be effective coaches. Explore:

- The effective use of coaching in a leadership context
- The key elements of a coaching culture
- Strategies to promote coaching in organisations

Expert Facilitator: John Matthews Director and Master Executive Coach

Institute of Executive Coaching

John Matthews is co-founder and Director of the Institute of Executive Coaching. Over the past 11 years, John has spent over 12,000 hours coaching executives from some of the world's most prominent organisations. He also coaches and advises a number of Australia's most senior government department secretaries.

ABOUT THE CONFERENCE

Progressive organisations recognise that there is a strong connection between leadership capability, organisational culture and business performance. Renowned for its interactivity, this Summit explores how a range of organisations are approaching the issues, with a focus on developing programs for business impact. The mix of practical case studies and engaging conversation driven sessions is the highlight of the conference calendar for many learning, OD and HR professionals. Businesses today are striving to develop capable future leaders to carry their business successfully into the future. Facilitating leadership development and implementing innovative people development programs enable organisations to meet their objectives and enhance performance.

ABOUT THE SPONSOR



Zenworkz powered by FinPa

Confidently invest your learning and development resources for greatest impact. Zenworkz powered by FinPa New Media accurately and objectively evaluates the effectiveness and impact of your online and offline leadership programs proving the value of your investment. We combine objective measurement with extensive business, academic, technology and research skills to identify, measure and improve your leadership strengths and learning development.

18 & 19 February 2008

Novotel Melbourne on Collins
270 Collins Street
Melbourne 3000
Ph: +613 9667 5800

SUPER SAVER DISCOUNTS
Receive \$200 off registration if you
register and pay by 26 October 2007

EARLY BIRD DISCOUNTS
Receive \$100 off registration if you
register and pay by 14 December 2007

1

Registration Information	Organisation Name																							
	Address						Suburb			State		Postcode												
	Title		Full Name or TBA				Title		Full Name or TBA				Title		Full Name or TBA									
	Position						Position						Position											
	Phone						Fax						Phone						Fax					
	Email						Email						Email											
	<input type="checkbox"/> Conference				<input type="checkbox"/> A or B <input type="checkbox"/> C or D		Workshops (max 2)				<input type="checkbox"/> Conference				<input type="checkbox"/> A or B <input type="checkbox"/> C or D		Workshops (max 2)							
	<input type="checkbox"/> Conference				<input type="checkbox"/> A or B <input type="checkbox"/> C or D		Workshops (max 2)				<input type="checkbox"/> Conference				<input type="checkbox"/> A or B <input type="checkbox"/> C or D		Workshops (max 2)							

* Please photocopy this form if more than three will attend

2

<input type="checkbox"/> Please confirm my registration for the 4th Annual Asia-Pacific Leadership and People Development Summit 2008							
No. #	Options	Standard Rate	Early Bird Rate*	Super Saver Rate **	Group Discounts Available:		
<input type="checkbox"/>	Conference + 2 Workshops (3 days)	\$2995 + GST = (\$3294.50)	\$2895 + GST = (\$3184.50)	\$2795 + GST = (\$3074.50)	3 - 4 people: 10% off Standard Rate		
<input type="checkbox"/>	Conference + 1 Workshop (2.5 days)	\$2595 + GST = (\$2854.50)	\$2495 + GST = (\$2744.50)	\$2395 + GST = (\$2634.50)	5 - 7 people: 15% off Standard Rate		
<input type="checkbox"/>	Conference Only (2 days)	\$2095 + GST = (\$2304.50)	\$1995 + GST = (\$2194.50)	\$1895 + GST = (\$2084.50)	8 + people: 20% off Standard Rate		
<input type="checkbox"/>	2 Half-day Workshops (1 day)	\$1095 + GST = (\$1204.50)	N/A	N/A	Conditions:		
<input type="checkbox"/>	1 Half-day Workshop (0.5 day)	\$595 + GST = (\$654.50)	N/A	N/A	Group Discounts apply for bookings made simultaneously and on one invoice only. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Early Bird or Super Saver rate. Individual workshops not valid with Super Saver or Early Bird Discounts		
* Receive \$100 off registration if you register and pay by 14 December 2007				TOTAL incl GST		<input type="text"/>	
** Receive \$200 off registration if you register and pay by 26 October 2007				All prices listed in Australian Dollars			
Note: Course Materials, refreshments & lunches are included. Travel and accommodation are NOT included.				LPDS0208 - Z			

Fax this form to: +61 2 9437 1093 Please call us if you require any assistance on: +61 2 9437 1311

3

Please Note: Payment is required prior to attending this conference.		
Payment Details	<input type="checkbox"/> Credit Card	Credit Card Details - Please charge my credit card for this registration: Card Type <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> Diners Club <input type="checkbox"/> American Express Note: 2% surcharge applies to Diners Club and American Express payments
	<input type="checkbox"/> Cheque (payable to Liquid Learning Group Pty Ltd)	
	<input type="checkbox"/> Electronic Funds Transfer	Card Number <input type="text"/> Expiry <input type="text"/>
	<input type="checkbox"/> Please invoice me: Purchase Order No.# <input type="text"/>	Full name as on card <input type="text"/> Signature <input checked="" type="text"/>
		Electronic Funds Transfer (EFT) Please transfer funds directly to: Westpac Account Name: Liquid Learning Group Pty Ltd BSB: 032 002 Account No: 407 273 Amount <input type="text"/> Please quote ref LPDS0208 and registrant name

4

Authorisation	Authorisation Manager Details: This registration is invalid without a signature.		
	Name <input type="text"/>	Position <input type="text"/>	Signature <input checked="" type="text"/> Date <input type="text"/>

5

Send To	Fax  +61 2 9437 1093	Mail  Liquid Learning Group Pty Ltd PO Box 48 St Leonards NSW 2065	Email  registration@liquidlearning.com.au	Phone  +61 2 9437 1311
---------	---	---	--	---

Cancellation Policy

If you are unable to attend this event, you may send a substitute delegate in your place at no additional cost. Please advise us of any substitutions as soon as possible. Alternatively, you may transfer your registration to another Liquid Learning event. A 10% service fee may apply. Should you wish to cancel your registration, please notify us in writing as soon as possible and a credit note will be issued valid for use towards any future Liquid Learning event held in the twelve months following date of issuance. A 10% service fee may apply. Liquid Learning Group Pty Ltd does not provide refunds for cancellation. Registered delegates who cancel within 14 days of the event or who do not attend will receive the event documentation.

Liquid Learning Group Pty Ltd takes all care to produce high quality events that deliver as promised. All advertised details are correct at time of publishing. However, when circumstances beyond our control prevail, we reserve the right to change program content, facilitators or venues. We also reserve the right to cancel or reschedule events if circumstances arise whereby performance of the event is no longer feasible, possible or legal. Liquid Learning Group Pty Ltd will not be responsible for any loss or damage arising from any changes to or cancelling or rescheduling of an event. If an event is cancelled or rescheduled, Liquid Learning Group Pty Ltd will make every effort to contact every registered delegate; if an event is cancelled or you are unable to attend the rescheduled event you will be issued with a credit note valid for use towards any future Liquid Learning event held in the twelve months following date of issuance.

Disclaimer

Liquid Learning Group Pty Ltd has taken due care in selecting qualified professionals as its authors and course facilitators. The information provided by course facilitators is not produced by Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd accepts no responsibility for reliance on such information and recommends that its clients seek further professional advice.

Privacy Statement

Liquid Learning Group Pty Ltd is committed to your privacy. All information collected on this registration will be held in the strictest of confidence and in accordance with the Privacy Act 1988. Liquid Learning Group Pty Ltd will add your information to a secure database. This will be used primarily to contact you for ongoing research, product development and notice of future events and services offered by Liquid Learning Group Pty Ltd. Occasionally you may receive information from organisations associated with Liquid Learning Group Pty Ltd. If you do not wish to receive such information please tick this box:

To update or have your details deleted please advise our Database team at Liquid Learning Group Pty Ltd, Level 4, 619 Pacific Hwy, St Leonards NSW 2065, PH: +61 2 9437 1311, FX: +61 2 9437 1093, email: database@liquidlearning.com.au